

## Making the Choice: Choosing a Hospice Provider



Below are examples of different questions to use when interviewing Hospice Providers and choosing the best fit for your loved one and family. Not all agencies are created equal. There are differences in how each hospice provider delivers services. Discuss your options with your healthcare provider and family, and choose the agency that best meets your needs. YOUR choice should be honored by your doctor, hospital, discharge planner and care providers. This is one of the most important decisions you will have to make.

- What is your:
  - Approach to infections when a patient is on Hospice?
  - Approach to discontinuing medications when a patient admits to Hospice?
  - Approach to Wound Care if that would occur when on Hospice?
  - After Hours and Weekend Availability for patients and families?
  - Expectation of visits per week from the Hospice team?
- What type of involvement does the Primary Care Physician have in the patient's Hospice Plan of Care?
- What Supplies does the Hospice provide for patient care?
- How quickly does the Hospice provider respond when called?
- How do they handle special requests for Medical Equipment if needed by family?
- How do they handle referrals for community assistance and resources for the patients and families?
- Are there specific grief programs available to participate in?
- How can you help families care for a person in their own home?
- What type of educational resources does the Hospice provide?

### **GRACE HOSPICE**

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